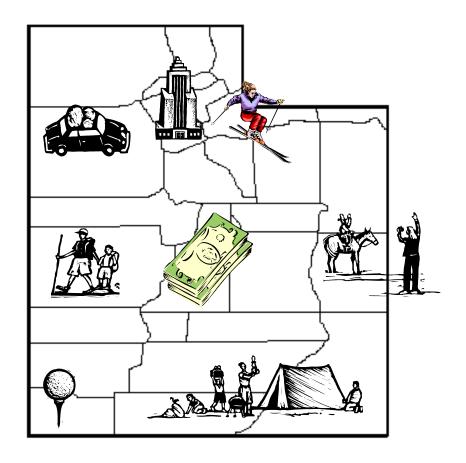


# 2003 State and County Economic & Travel Indicator Profiles



Utah Division of Travel Development
Department of Community & Economic Development
March 2004

# 2003 State and County Economic & Travel Indicator Profiles

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### INTRODUCTION

#### **Publication Overview**

The original *Economic and Travel Industry Profiles for Utah Counties* was developed and published in 1993 by the Utah Division of Travel Development as a means for describing Utah's tourism economy at the state and county level. The economic impact models were developed as a collaborative effort with the Governor's Office of Planning and Budget and the Department of Community and Economic Development with input from the Department of Workforce Services, the Utah State Tax Commission, the University of Utah's Bureau of Business and Economic Research and the Governor's Economic Coordinating Committee. The report proved to be a valuable source of information to local and regional tourism planning. Since that time, the annual *State and County Economic & Travel Indicator Profiles* has continued to monitor and provide the most accurate and current information on tourism in Utah. Periodic revisions of methodology and design have occurred as necessary to maintain accuracy, consistency and reliability.

#### **Definition of Travel and Tourism**

The World Tourism Organization defines the travel and tourism industry as the activities of persons traveling and staying in places outside their usual environment. Consequently, measuring the travel and tourism industry consists of measuring business sectors that provide visitors with the products and services they need while outside their "usual environment."

Such measurement is a complex task, more so since tourism is not an industry in the traditional sense of mining or manufacturing. Main business sectors within the industry usually include transportation, eating and drinking establishments, hotels and other lodging places, auto rentals and amusement and recreation services. While most tourism businesses reside within the services sector of the economy, the impacts of tourism-related businesses often cross boundaries into other sectors, including retail, construction, government, public utilities, real estate, agriculture, mining and manufacturing. Travel and tourism consistently ranks among Utah's five most important economic activities.

#### **Availability of Report**

Copies of the annual *State and County Economic & Travel Indicator Profiles* are sent to state and local government leaders, economic development and tourism officials, federal and state land management agencies, tourism industry associations and trade groups, academic institutions, and individual business owners. Every effort is made to ensure distribution of this valuable resource to all interested parties. Limited print copies of the report are available at the Utah Division of Travel Development (call 801-538-1317). The complete report is also available in downloadable form on the Division's Internet website: www.utah.org/travel in the Research and Planning section.

## TABLE OF CONTENTS

I.	<b>Executive Summary</b>	• • • • • • • • • • • • • • • • • • • •		3
II.	2002 Highlights	•••••		7
III.	State of Utah Tourism	Profile		15
IV.	Economic Impacts of T Employment Traveler Spending Local Tax Impact	Travel and Tourism	••••••••	18
V.	Overview of Utah Trav Travel Tax Rates Gross Taxable Roo Transient Room Ta Restaurant Tax Car Rental Tax Gross Taxable Reta	m Rents	•••••••••••	27
VI.	County Tourism Profil Beaver Box Elder Cache Carbon Daggett Davis Duchesne Emery Garfield Grand	es	Sevier Summit Tooele Uintah Utah Wasatch Washington Wayne Weber	40
VII.	Appendix A – Utah To	urism Indicators: 1	981 to 2002	
VIII.	Summary Defining the Travel Estimating Travel Estimating Travele Estimating State an Estimating Non-Re Location Quotients	I and Tourism Industry and Tourism Employm or and Tourist Spending and Local Tax Revenue sidents Visits		
IX.	Transient Room Ta	ax on, Cultural and Conver tal Tax es Tax l, and Zoo Tax	1 Taxes	105

### **Executive Summary**

- Total spending by travelers decreased by 2.7% in 2002, totaling \$4.142 billion. In looking at taxable sales figures from five key industry sectors, transportation and auto rentals were down significantly, while eating & drinking, amusement & recreation, and hotels all increased compared to 2001. The 0.6% tourism sector growth rate in 2002 is admirable given the state of the industry after the fall-out from 9/11.
- Total state and local tax contributions from traveler spending totaled \$329 million in 2002. Tax revenues from traveler spending provided tax relief of \$470 per Utah household. Local tax revenues accounted for \$86 million while \$243 million accrued to state tax coffers.
- Tourist arrivals to Utah totaled 17.3 million in 2002, equal to 2001, despite a nationwide downturn in tourism as a result of the terrorist attacks of 9/11 and a slumping economy. The Salt Lake 2002 Olympic Winter Games helped Utah maintain visitation levels experienced the previous year.
- County-based tourism tax collections (transient room tax, restaurant tax, car rental tax) totaled nearly \$52.7 million in 2002, up 5.9% over 2001. Six counties (Salt Lake, Summit, Utah, Davis, Washington, and Weber) accounted for 87% of total tourism tax revenues. However, year-over comparisons reveal growth and declines in areas throughout the state.

	Total Collections	Statewide Growth Rate	Positive Growth	Negative Growth	Strong Performers
Transient Room Tax	\$20.0 Mil.	7.7 %	22 Counties (76%)	7 Counties (24%)	Morgan (239%) Davis (52%) Rich (32%)
Restaurant Tax	\$23.6 Mil.	7.8%	18 Counties (72%)	7 Counties (28%)	Beaver (191%) Washington (12%) Salt Lake (11%)
Car Rental Tax	\$9.0 Mil.	-2.2%	5 Counties (71%)	2 Counties (29%)	Washington (289%) Davis (274%) Grand (116%)
COMBINED Total	\$56.0 Mil.	5.9%	23 Counties (79%)	6 Counties (21%)	Beaver (50%) Piute (38%) Emery (20%) Washington (19%)

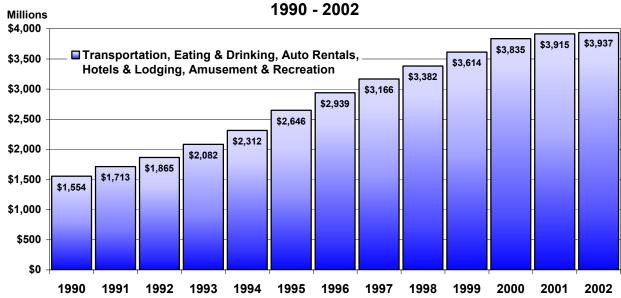
- The number of visitors in 2002 equaled the number of visitors in 2001, but traveler spending declined slightly. Additionally, the number of tourism-related jobs decreased during 2002. The 2002 Olympic Winter Games supported strong job growth in the lodging and amusement and recreation sectors. Nevertheless, an estimated 245 tourism-related jobs were lost in Utah in 2002, lowering the statewide total to 101,164. Salt Lake County led the way with over 40,000 tourism-related jobs. Utah, Davis, Weber, Summit, and Washington Counties each accounted for over 6,000 tourism-related jobs.
- The 0.2% job decline in the tourism sector was better than the total statewide decline in job growth of 0.7%. Tourism-related jobs account for over 9% of total nonfarm jobs in Utah (one in every 11 jobs). If tourism is treated as a separate industry, it is the sixth-largest employment sector in the state, behind Trade, Transportation, Utilities; Government; Manufacturing; Professional & Business Services; and Education & Health Services.
- Although the top six counties account for 80% of tourism-related jobs, many rural Utah counties are highly dependent on tourism. Travel related jobs account for more than a fifth of total nonfarm employment in eleven Utah counties: Daggett, Garfield, Grand, Summit, Kane, Rich, Wasatch, Beaver, Wayne, Piute, and San Juan.

### **Statewide Performance Indicators**

SUMMARY OF UTAH TOURISM ACTIVITY – 2002									
<b>Economic Indicators</b>	2002	2001	% Change						
Total Non-Resident Visitors	17.3 Million	17.3 Million	0.0%						
U.S. Visitors	16.7 Million	16.7 Million	0.0%						
International Visitors	610,000	600,000	1.7%						
Total Tourism Spending	\$4.142 Billion	\$4.259 billion	-2.8%						
Total Direct Tourism-Related Tax Revenues	\$329 Million	\$338 Million	-2.7%						
State Tax Revenues	\$243 Million	\$249 Million	-2.4%						
Local Tax Revenues	\$86 Million	\$89 Million	-3.4%						
Total Tourism-Related Employment	101,164	101,409	-0.2%						
Direct Tourism Employment	69,398	69,566	-0.2%						
Indirect Tourism Employment	31,766	31,843	-0.2%						
Tax Indicators	2002	2001	% Change						
Total Tourism Tax Revenues	\$56.0 Million	\$52.2 Million	7.3%						
Transient Room Tax Revenue	\$20.0 Million	\$17.4 Million	14.9%						
Restaurant Tax Revenue	\$23.6 Million	\$21.9 Million	7.8%						
Car Rental Tax Revenue	\$12.4 Million	\$12.9 Million	-3.9%						
Total Gross Taxable Sales (GTS)	\$32.4 Billion	\$32.5 Billion	0.4%						
Total Tourism-Related GTS	\$3.9 Billion	\$3.9 Billion	0.0%						
Transportation GTS	\$96 Million	\$144 Million	-33.1%						
Eating & Drinking GTS	\$2,013 Million	\$1,946 Million	3.5%						
Auto Rentals GTS	\$422 Million	\$495 Million	-14.7%						
Hotels & Lodging GTS	\$674 Million	\$599 Million	12.5%						
Amusement & Recreation GTS	\$731 Million	\$727 Million	0.6%						
Volume Indicators		_ 2001	_ % Change _						
Airline Passengers at Salt Lake Int'l Airport	18.7 Million	18.8 Million	-0.5%						
National Park Visitors	5.1 Million	4.9 Million	4.1%						
National Monument & Rec. Area Visitors	5.0 Million	5.5 Million	-9.1%						
State Park Visitors	5.8 Million	6.1 Million	-4.9%						
Utah Welcome Center Visitors	677,000	660,000	2.6%						
Total Skier Visits	3.0 Million	3.3 Million	-9.1%						
Statewide Hotel Occupancy Rate	62.1%	59.9%							

SOURCE: Data collected from reporting agencies by the Utah Division of Travel Development

### Gross Taxable Sales for Tourism-Related Industries



# TOURISM-RELATED ECONOMIC AND TAX IMPACTS ON UTAH COUNTIES SUMMARY - 2002

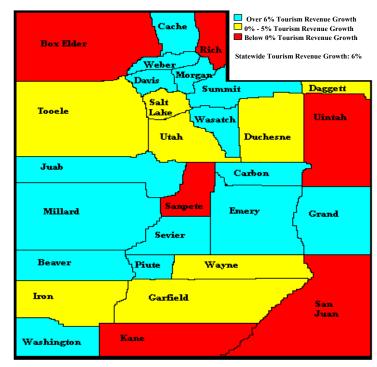
	Tourism-Related Economic Impacts				Tourism-Related Tax Revenues										
		%		%	Tourism		%	Transient	%	Restaurant	%	Car Rental	%	Total Tax	%
County	Spending	Change	Employment	Change	Dependence	Tax Revenues	Change	Room Tax	Change	Tax	Change	Tax	Change	Revenues	Change
Beaver	\$19,300,000	0.1%	504	1.8%	26.6%	\$400,000	-0.5%	\$104,583	18.9%	\$57,615	190.9%	\$0	NA	\$162,198	50.4%
Box Elder	\$22,700,000	0.1%	800	0.8%	4.5%	\$470,000	-0.5%	\$80,886	0.9%	\$283,894	-3.5%	\$0	NA	\$364,780	-2.6%
Cache	\$46,700,000	0.1%	2,185	1.1%	5.1%	\$966,000	-0.5%	\$248,004	9.3%	\$636,240	5.7%	\$0	NA	\$884,244	6.7%
Carbon	\$36,800,000	2.4%	1,018	3.0%	11.4%	\$762,000	1.8%	\$160,321	15.4%	\$164,358	0.6%	\$0	NA	\$324,679	7.4%
Daggett	\$8,400,000	-2.5%	324	8.2%	70.0%	\$173,000	-3.1%	\$59,795	5.7%	\$16,031	2.6%	\$0	NA	\$75,826	5.1%
Davis	\$291,400,000	0.1%	8,342	1.5%	9.4%	\$6,025,000	-0.5%	\$665,549	52.4%	\$1,893,807	6.0%	\$109,613	274.1%	\$2,668,969	18.4%
Duchesne	\$19,200,000	0.1%	658	1.3%	12.7%	\$396,000	-0.5%	\$25,992	-6.1%	\$72,107	7.1%	\$0	NA	\$98,099	3.3%
Emery	\$12,400,000	0.1%	436	-1.6%	12.6%	\$257,000	-0.5%	\$23,026	19.8%	\$0	NA	\$0	NA	\$23,026	20.1%
Garfield	\$36,700,000	0.6%	1,022	-2.1%	49.0%	\$758,000	-0.1%	\$437,713	0.6%	\$106,489	4.2%	\$0	NA	\$544,202	1.3%
Grand	\$111,400,000	9.4%	2,042	0.1%	48.4%	\$2,303,000	8.7%	\$836,160	6.4%	\$225,332	5.5%	\$29,841	115.9%	\$1,091,333	7.7%
Iron	\$128,400,000	0.9%	1,056	-8.0%	7.5%	\$3,003,000	0.1%	\$409,594	4.9%	\$324,093	4.6%	\$0	NA	\$733,687	4.7%
Juab	\$13,500,000	0.1%	535	2.9%	19.5%	\$280,000	-0.5%	\$74,783	30.3%	\$79,632	7.1%	\$0	NA	\$154,415	17.2%
Kane	\$49,700,000	-6.9%	1,047	-9.9%	40.0%	\$1,028,000	-7.4%	\$251,410	-7.1%	\$80,883	2.3%	\$0	NA	\$332,293	-4.9%
Millard	\$21,200,000	0.1%	675	9.1%	17.8%	\$439,000	-0.5%	\$82,729	13.0%	\$0	NA	\$0	NA	\$82,729	13.1%
Morgan	\$10,000,000	0.1%	194	0.0%	11.9%	\$207,000	-0.5%	\$7,839	239.1%	\$19,373	-12.6%	\$38	NA	\$27,250	10.7%
Piute	\$2,600,000	0.1%	55	-6.2%	21.4%	\$54,000	-0.5%	\$6,099	-13.3%	\$0	NA	\$0	NA	\$6,099	37.6%
Rich	\$2,700,000	-12.9%	182	5.2%	30.1%	\$56,000	-13.4%	\$69,190	31.6%	\$66,200	-29.3%	\$0	NA	\$135,390	-7.5%
Salt Lake	\$1,786,700,000	-11.5%	41,933	-2.0%	7.9%	\$36,950,000	-12.0%	\$8,994,658	5.5%	\$12,068,259	11.4%	\$8,707,998	-5.0%	\$29,770,915	4.3%
San Juan	\$21,900,000	0.1%	833	3.8%	21.0%	\$453,000	-0.5%	\$221,689	-4.0%	\$0	NA	\$0	NA	\$221,689	-4.0%
Sanpete	\$21,800,000	0.1%	818	-0.5%	12.1%	\$451,000	-0.5%	\$45,238	-6.8%	\$82,067	-6.1%	\$0	NA	\$127,305	-6.4%
Sevier	\$46,000,000	23.5%	1,194	1.4%	16.3%	\$951,000	22.7%	\$202,270	9.9%	\$150,555	4.5%	\$2,464	31.6%	\$355,289	7.7%
Summit	\$402,100,000	10.3%	7,373	3.7%	44.9%	\$8,315,000	9.6%	\$3,423,351	6.4%	\$1,065,130	10.7%	\$0	NA	\$4,488,481	7.4%
Tooele	\$36,500,000	0.1%	1,039	2.1%	8.7%	\$756,000	-0.5%	\$128,295	-0.3%	\$230,164	8.2%	\$0	NA	\$358,459	5.0%
Uintah	\$54,200,000	0.1%	1,474	1.0%	14.8%	\$1,121,000	-0.5%	\$162,547	-0.4%	\$188,975	-0.7%	\$4,045	29.0%	\$355,567	-0.3%
Utah	\$214,200,000	0.1%	8,595	-1.5%	5.7%	\$4,430,000	-0.5%	\$1,060,436	11.6%	\$2,883,982	-1.1%	\$0	NA	\$3,944,418	2.0%
Wasatch	\$52,500,000	0.1%	1,395	3.1%	28.6%	\$1,087,000	-0.5%	\$249,980	19.3%	\$204,137	-2.7%	\$0	NA	\$454,117	8.3%
Washington	\$447,400,000	15.1%	7,152	4.5%	19.1%	\$9,253,000	14.4%	\$1,296,178	10.3%	\$1,032,341	11.5%	\$110,095	288.5%	\$2,438,614	19.4%
Wayne	\$6,900,000	0.0%	283	-3.9%	26.5%	\$142,000	-0.5%	\$86,763	2.8%	\$33,704	0.9%	\$0	NA	\$120,467	2.2%
Weber	\$218,300,000	0.1%	8,001	-0.1%	9.2%	\$4,514,000	-0.5%	\$586,481	15.8%	\$1,670,534	6.5%	\$77,381	-14.1%	\$2,334,396	7.9%
State of Utah	\$4,141,700,000	-2.7%	101,164	-0.2%	9.4%	\$86,000,000	-3.4%	\$20,001,559	7.7%	\$23,635,902	7.8%	\$9,041,475	-2.2%	\$52,678,936	5.9%

SOURCE: Information was collected from the Utah State Tax Commission and the Utah Department of Workforce Services and adapted by the Utah Division of Travel Development based on economic models developed in cooperation with these agencies as well as the Governor's Office of Planning and Budget, the Department of Community and Economic Development, the University of Utah's Bureau of Business and Economic Research and the Governor's Economic Coordinating Committee.

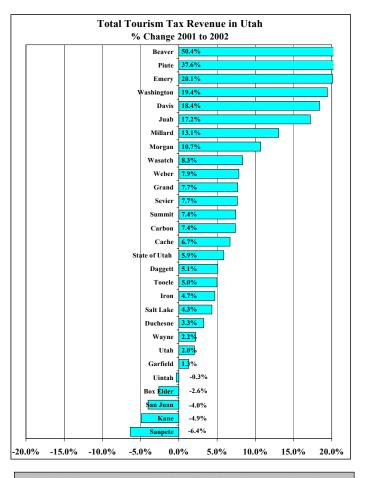
## TOURISM RELATED TAX REVENUES FOR UTAH COUNTIES Summary 2002

Rank	County	2002 Tourism Tax Revenues	Percent of State Total	Rank	County	2002 Tourism Tax Revenues	Percent of State Total
1	Salt Lake	\$29,770,915	56.5%	16	Kane	\$332,293	0.6%
2	Summit	\$4,488,481	8.5%	17	Carbon	\$324,679	0.6%
3	Utah	\$3,944,418	7.5%	18	San Juan	\$221,689	0.4%
4	Davis	\$2,668,969	5.1%	19	Beaver	\$162,198	0.3%
5	Washington	\$2,438,614	4.6%	20	Juab	\$154,415	0.3%
6	Weber	\$2,334,396	4.4%	21	Rich	\$135,390	0.3%
7	Grand	\$1,091,333	2.1%	22	Sanpete	\$127,305	0.2%
8	Cache	\$884,244	1.7%	23	Wayne	\$120,467	0.2%
9	Iron	\$733,687	1.4%	24	Duchesne	\$98,099	0.2%
10	Garfield	\$544,202	1.0%	25	Millard	\$82,729	0.2%
11	Wasatch	\$454,117	0.9%	26	Daggett	\$75,826	0.1%
12	Box Elder	\$364,780	0.7%	27	Morgan	\$27,250	0.1%
13	Tooele	\$358,459	0.7%	28	Emery	\$23,026	0.0%
14	Uintah	\$355,567	0.7%	29	Piute	\$6,099	0.0%
15	Sevier	\$355,289	0.7%	STAT	E OF UTAH	\$52,678,936	100.0%

### TOTAL TOURISM-RELATED TAX REVENUES % Change 2001 to 2002



SOURCE: Utah State Tax Commission



Tourism related tax revenues include monies collected from the county-option tourism taxes including the transient room tax, prepared foods tax (restaurant tax), and short-term vehicle lease tax (car rental tax). In 2001, the only tax rate change was the adoption of the prepared foods tax in Beaver County, which significantly increased their total tourism related tax revenues. All 29 counties have adopted the 3% transient room tax (the rate in Salt Lake County is 3.5%). 25 counties have adopted the prepared foods tax at the 1% level (Emery, Millard, Piute, and San Juan have not adopted the tax). Three counties have adopted a 3% short-term vehicle lease tax (Duchesne, Grand, and Uintah) and seven counties have adopted a 7% short-term vehicle lease tax (Davis, Morgan, Rich, Salt Lake, Sevier, Washington, and Weber).

### 2002 HIGHLIGHTS

#### Overview

The lingering effects of 9/11, heightened geopolitical tensions, and uncertain economic conditions presented a challenging set of circumstances for the travel industry in 2002. Helping to mitigate the negative effects of uncertainty in the marketplace was a successful Olympic Winter Games, which provided much needed growth during the first quarter and improved the state's visibility around the world. The domestic leisure travel and international travel segments held steady, while business travel suffered a decline. Fortunately, the recent addition of Olympic facilities, resort expansions, hotels, and infrastructure improvements have increased the state's tourism capacity and improved its competitive positioning.

#### **Utah Bucks the National Trend**

Despite many challenges, Utah's travel and tourism sector performed admirably in 2002. Following two years of declines, non-resident tourism arrivals to Utah equaled 2001 numbers at 17.3 million. Both domestic and international visitation remained virtually the same as the previous year, thanks to the Olympics. Visitation reports indicated increases in vehicle traffic along Utah's interstates and more visitors at national parks and state operated welcome centers. Hotel occupancies increased to 62% in 2002, marking the first increase in eight years. Despite falling prices nationally, statewide room rates held steady or increased, indicating strong demand and improved performance in the state's lodging sector. Buoyed by huge increases during the Olympics and steady performance through the remainder of the year, hotel room rents posted a strong 15% gain during 2002. The downturn in air travel barely continued during 2002, with 0.5% fewer passengers at the Salt Lake International Airport compared to 2001. Drought-induced difficulties at many state parks prompted a 5% decline in state park visitation during the year. As expected, ski resorts reported a 9% decline in skier days as the Olympics kept many skiers away.<sup>1</sup>

#### Impact of September 11th

In 2001, consumers began retrenching given increasing economic uncertainty related to employment, income growth, and the stock market. Reactions to the terrorist events of September 11<sup>th</sup> prompted further changes in travel behavior. Continued uncertainty with the economy and with the war on terrorism (including Iraq) has entrenched those changes in 2002. The most salient changes in travel behavior include:

- Shorter trips closer to home
- Less air travel and more drive traffic
- Reduced spending
- More interest in making connections with family, nature, heritage, and culture
- More interest in outdoor recreation activities and travel to rural America
- Shorter planning and booking horizons

Utah was well positioned to benefit from many of the changing travel patterns among domestic leisure visitors. Utah's gains among domestic leisure travelers, combined with the effects of the Olympics and a strong convention year, helped offset declines in business travel. Total traveler spending declined slightly in 2002, at \$4.142 billion compared to \$4.259 billion in 2001. Total state and local taxes generated by travel spending totaled \$329 million in 2002, or \$470 per Utah household. Despite a weak economy, gains in the hotel and restaurant sectors and increases from regional and discount airlines prompted travel-related employment to decrease only 0.2% in 2002. Travel-related employment totaled 101,164 in 2002, accounting for 9% of total Utah non-farm jobs.

#### **Impact of the 2002 Olympic Winter Games**

According to a recent IOC report, "The 2002 Olympic Winter Games are remembered today as a peaceful and safe gathering amidst turbulent times." Salt Lake hosted nearly 2,400 athletes from 77 countries through 16 days of competition. More than 220,000 visitors came from around the world to participate in the Olympic experience.

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<sup>&</sup>lt;sup>1</sup> Visitation reports collected from Salt Lake City Department of Airports, National Park Service, Utah Division of Travel Development, Utah Division of State Parks, Utah Department of Transportation, Ski Utah and the Rocky Mountain Lodging Report.

<sup>&</sup>lt;sup>2</sup> Salt Lake 2002 Marketing Report, IOC, November 2002

Another 2.1 billion viewers from 160 countries consumed over 13 billion viewer hours. When news and other media coverage are considered, approximately 3 billion people were exposed to Utah, Salt Lake City, and the Olympic movement.

The Olympic Winter Games provided a much-needed stimulus to Utah's tourism industry during the first quarter of 2002. Utah's tourism sector, like the rest of the country, declined during the last half of 2001, contracting significantly in the last four months of the year. During the third and fourth quarters, taxable sales in Utah's key tourism sectors declined 0.3% and 3.3%, respectively. However, during the first quarter of 2002, Utah tourism bucked the national trend by posting an Olympic-induced 5.4% gain. The significant increase helped Utah's tourism community to prevent a larger decline in traveler spending and helped the state to nearly maintain the same number of tourism-related jobs. Hotel and restaurant spending led the way, offsetting declines in transportation and auto rentals.<sup>3</sup> Statewide hotel occupancies, which had declined for six consecutive months prior to the Games, began increasing in the lead up to the Games and jumped nearly 19% in February. Overall, statewide occupancies for 2002 surpassed 2001 levels by 2.2%.

The Olympic effect was not limited to the hotel sector. During the first few months of the year, visitation to national and state parks, stateline vehicle traffic, and visitors to state operated welcome centers all increased. Partially offsetting these gains were anticipated declines in airport passengers and skier days.

<b>TOURISM INDICATORS – 1st Quarter 2002</b>						
ECONOMIC INDICATORS	% CHANGE					
Transportation	-25%					
Eating & Drinking	+6%					
Auto Rentals	-15%					
Hotels & Lodging	+31%					
Amusement & Recreation	+1%					
TOTAL TOURISM SECTOR	+5%					
VOLUME INDICATORS	% CHANGE					
Airport Passengers	-6%					
National Park Visitors	+30%					
National Mon. & Rec. Area Visitors	-6%					
State Park Visitors	+42%					
Welcome Center Visitors	+11%					
Stateline Interstate Traffic	+8%					
Statewide Hotel Occupancy Rate	+4%					
Utah Skier Days	-9%					
Utah.com Website Visits	+108%					



SOURCE: Utah Division of Travel Development, compiled from reporting agencies

Despite the significant gains for the state's tourism industry during the Olympic period, research indicates part of the Olympic legacy may be in increased tourism opportunities in the future. A survey among U.S. residents shortly after the conclusion of the Games identified changes in Utah's domestic image:<sup>4</sup>

- 1) Utah's image improved slightly as a result of the 2002 Olympic Winter Games;
- 2) 7.1 million more adults say they are likely to vacation in Utah than before the Games;
- 3) Utah is more recognized today for its scenic beauty, mountains, winter sports, ski resorts, cleanliness, and friendly people after exposure through the Games; and
- 4) Utah's high quality workforce is more recognized by executives around the country following the Games

Because of the depth of Games-time exposure, similar image and awareness improvements are expected in key markets in Western Europe, North America, and Asia. Despite the increased visibility of Utah among consumers, three major factors influence the effect of the Olympics on future travelers: 1) increased geopolitical tensions; 2) continued economic uncertainty; and 3) ongoing memory decay (Utah's Olympic memory is expected to last only until the torch is lit for the 2004 Games).

Utah has already enjoyed tremendous gains from the Games. In addition to the immediate economic impact of planning and hosting the Games, Utah citizens will benefit from the legacy of sport facilities, transportation

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<sup>&</sup>lt;sup>3</sup> Utah State Tax Commission, tourism sectors include: Transportation, Eating & Drinking, Auto Rentals, Hotels & Lodging, Amusement & Recreation

<sup>&</sup>lt;sup>4</sup> Measuring the Impact of the Olympic Winter Games on Utah's Image, Wirthlin Worldwide, Spring 2002

infrastructure, additional hotel capacity, and resort improvements. Added benefits often overlooked are the intangible elements of civic pride, cultural development, and the impact of community outreach programs. In all, hundreds of thousands of Utah residents joined millions worldwide in experiencing the emotion and excitement of the Olympic Winter Games. Through increased tourism and business opportunities, the Olympics will continue to positively impact Utah's economy.5

#### 2002 Tax Barometer

Gross Taxable Sales. Gross taxable sales from five tourism-dependent industries (transportation, eating and drinking places, auto rentals, hotels and lodging, and amusement and recreation) are measured as an indicator of the relative performance of Utah's tourism industry. During 2002, the collective sales of those five industries remained the same as total tourism related gross taxable sales in 2001. The 2002 tourism industry growth rate was considerably less than the 6% to 7% growth rates recorded in each of the last several years before 2001. In addition, for the second time in eight years, tourism failed to outpace the statewide growth rate (0.4%). Three of the five major tourism industry sectors recorded positive growth in 2001, led by hotels and lodging places (12.5%), eating and drinking establishments (3.5%), and amusement and recreation services (0.6%). Auto rentals declined (14.7%) while transportation suffered a dramatic decrease (33.1%).

Total County-Based Tourism Taxes. Tourism-related tax revenues include monies collected from the countyoption tourism taxes including the transient room tax, prepared foods tax (restaurant tax), and the short-term vehicle lease tax (car rental tax). In 2002, total tourism-related tax revenues in Utah totaled \$56.0 million, 7.3% above 2001 total revenues. The restaurant tax, which is levied by 25 counties, accounted for 42% of total revenues at \$23.6 million. The transient room tax, which is collected by all 29 counties, accounted for \$20.0 million, or 36% of the total. The car rental tax, collected in only seven counties (combined with \$3.4 million collected by the State), accounted for 22% of the total with \$12.4 million in revenues.

C	<b>County-Based Tourism Tax Revenues</b>								
More than \$5 million	\$1 to \$5 million	\$300,000 to \$1 million	\$100,000 to \$300,000	Less than \$100,000					
Salt Lake	Summit	Cache	San Juan	Duchesne					
	Utah	Iron	Beaver	Millard					
	Davis	Garfield	Juab	Daggett					
	Washington	Wasatch	Rich	Morgan					
	Weber	Box Elder	Sanpete	Emery					
	Grand	Tooele	Wayne	Piute					
		Uintah							
		Sevier							
		Kane							
		Carbon							

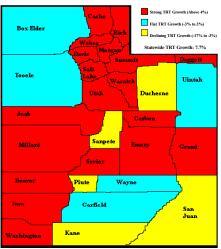
There are major differences in the revenues collected by the various counties. Nearly 70% of the tourism-related tax revenues are based in the four Wasatch Front counties (Salt Lake, Utah, Davis, and Weber). Salt Lake County, with \$29.8 million in revenues, accounted for 53% of the statewide total. Summit County collected \$4.5 million in revenues (8%), followed by Utah County with \$3.9 million (7%), and Davis, Washington, and Weber, with over \$2 million each.

During 2002, the majority of counties in Utah (23) increased their total tourism-related tax revenues. Beaver (50%), Piute (38%), Emery (20.1%), Washington (19.4%), Davis (18.4%) and Juab (17.2%) led the way. With the exception of

Box Elder, Rich, and Uintah Counties, which experienced declines, every county in northern Utah reported revenue gains compared to 2001. Some counties in southern Utah experienced improving revenues (Beaver, Piute, Washington, Iron, and Wayne) while others experienced a decline (San Juan and Kane) from tourism related taxes. The center of the state also experienced growth with Sanpete being the one central county whose tourism-related tax revenues declined.

**Transient Room Tax.** Statewide, the number of available rooms is estimated to be 46,900.<sup>6</sup> Demand for rooms has not kept pace with inventory growth, placing downward pressure on both occupancies and room rates. Occupancies in the Salt Lake area have declined from 80% in the mid-90s to an estimated 62% in

TRANSIENT ROOM TAX GROWTH % Change 2001 to 2002



<sup>&</sup>lt;sup>5</sup> For more information on the economic impacts of planning and hosting the Games, consult 2002 Olympic Winter Games: Economic, Demographic & Fiscal Impacts, GOPB, November 2001

<sup>&</sup>lt;sup>6</sup> Utah Hotel & Lodging Association

2002. Total Utah occupancy rates increased by 2.2% in 2002, from 59.9% to 62.1%. It should be noted that in February (during the Olympics), the statewide occupancy rate shot up to 83.7%.

The Olympics had a significant effect on Utah's lodging industry, as gross taxable room rents increased by 15% in 2002, totaling \$667 million. Additionally, the average room rate increased from \$73.43 in 2001 to \$85.24 in 2002. The lodging industry suffered declines in most other states throughout the nation, and the Olympics definitely helped Utah buck the national trend. Transient room tax collections also increased nearly 8% statewide, totaling \$20.0 million in revenues.

Among counties, Salt Lake led the way with nearly \$9.0 million in TRT collections, recording a 5.5% increase over the previous year. Nearly 80% of statewide TRT collections originate from five counties: Salt Lake, Summit, Washington, Utah and Grand Counties. Twenty-two counties reported increased TRT revenues between 2001 and 2002, led by Morgan (239%), Davis (52%), Rich (32%), and Juab (30%). Seven counties recorded declines, with the largest drops in Piute (-13%), Kane (-7%), Sanpete (-7%), and Duchesne (-6%).

**Restaurant Tax.** Twenty-five counties in Utah impose a 1% restaurant tax with revenues dedicated to tourism promotion and infrastructure development. Beaver County began collecting the tax in 2001. Only Emery, Millard, Piute and San Juan Counties do not collect the tax. Restaurant tax collections increased a modest 7.8% in 2002, also benefiting from an Olympic boost. Historically, restaurant tax revenues have risen at nearly 6% per year. Just over half of the total restaurant tax revenues were collected in Salt Lake County. Utah, Davis, Weber, Summit, and Washington Counties also saw collections of greater than \$1 million. The large majority of Utah counties experienced an increase in restaurant tax revenues. Overall, 18 of the 25 counties that impose the tax posted gains over 2002. Four counties posted double-digit gains, Beaver (191%), Washington (12%), Salt Lake (11%) and Summit (11%) Counties. Seven counties recorded declines, led by Rich (-29%), Morgan (-13%), and Sanpete (-6%).

Car Rental Tax. Seven counties impose a county-based car rental tax in addition to the statewide car rental tax. The statewide tax is levied at 2.5% and the county-based tax fluctuates between 3% and 7% depending on the county. During 2002, revenues from the car rental tax increased in five of the counties that impose the tax. Revenues increased significantly in Washington (289%), Davis (274%) and Grand (116%) Counties. Statewide, total revenues declined 3.4% to \$12.4 million. The state-imposed car rental tax accounts for 27% of the total (\$3.4 million) and fell 7.5% in 2002. Salt Lake County accounted for over 70% of total car rental tax collections during 2002. Year-over-year comparisons are difficult for this tax because of frequent changes to the reports due to prior period adjustments.

#### **Visitation Statistics**

**National Parks.** Visiting Utah's national parks continues to be the state's top tourist attraction. For the last decade, Utah's national parks have attracted around five million visitors. The popularity of Utah's national parks increased rapidly during the mid-80s and early 90s, growing by nearly 10% per year to 5.3 million visitors by 1992. Since 1992, the number of visitors to Utah's national parks has hovered close to five million, although visitation peaked in 1996 at 5.7 million. Since 1996, national park visitation has declined in four of the past six years.

In 2002, 5.1 million visitors arrived to national parks in Utah, a 4.1% increase from 2001. The state's best performance was Zion, where visitation increased 16.4%, followed by Arches (2.1%) and Canyonlands (1.9%). Zion, Utah's most popular national park, had over 2.5 million visitors in 2002. Bryce Canyon suffered a decrease of 17.0% less visitors, while Capitol Reef's visitation only declined by 0.8%.

Visitation levels to Utah's national parks reflected an overall visitation pattern to national parks throughout the west with some enjoying increases and others suffering declines. Among the most popular parks in the region, visitation

declined at Death Valley (-11%) and Yellowstone (-31%). Visitation increased or stayed the same as the previous year at Grand Canyon (2%), Grand Teton (29%), Olympic (4%), Rocky Mountain (13%), Mount Rainier (41%), Glacier (146%), and Yosemite (7%).

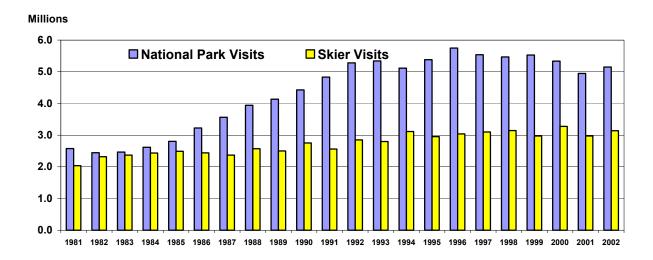
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<sup>&</sup>lt;sup>7</sup> Rocky Mountain Lodging Report, Ehrhardt Keefe Steiner & Hottman, PC, December 2002

**Skiing.** Utah's ski industry braced itself for a difficult 2001/02 season. The terrorist attacks, the economy, and the Olympics were all expected to negatively affect skier visits to the state. That season, Utah's ski resorts reported a better-than-expected decline of only 9%, totaling 3.0 million skier days. In 2002/03, despite a weak economy, the number of skier days increased 5.3% to 3.1 million.

After seeing the Olympics, a large number of destination skiers came from outside the state and helped boost Utah's numbers. Many local skiers stayed home while waiting for the usual large January snowstorms that never came. It's interesting to note that the three Park City resorts recorded the largest gains, and each benefited from a lot of Olympic publicity.

#### **National Park and Skier Visits**



**National Monuments & Recreation Areas.** Utah's national monuments and recreation areas remain popular destinations for travelers. However, visitation decreased in 2002 to approximately 5.0 million, down 8% from the year before. All but two of Utah's national monuments and recreation areas reported declines during 2002, ranging from a 2% drop at Grand Staircase-Escalante NM to a 17% decline at Hovenweep NM. Natural Bridges NM recorded an increase of 13% and visitation to Golden Spike NHS increased 6%, but those gains weren't enough to offset the declines elsewhere.

**Utah State Parks.** Overall, 5.8 million visitors traveled to Utah's 44 state parks, a 5% decline over 2001. Visitation reports were widely varied according to specific park destinations. Among the ten most popular state parks (which account for two-thirds of total state park visitation), visitation increased strongly at Wasatch Mountain (32%). Wasatch Mountain is located near several Olympic Venues and enjoyed a huge boost in visitation during the month of February (the same month as the Olympics). Among the state's other most popular parks, visitation declined dramatically at Utah Lake (43%) and Deer Creek (35%). The drought caused difficulties at a number of state parks and contributed to the decline in visitation at many locations. Overall, visitation increased in 13 parks and declined in 31 parks.

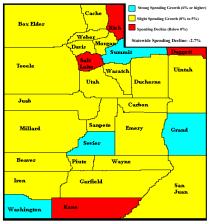
**Salt Lake International Airport.** Although total passengers to the Salt Lake International Airport have decreased in each of the last six years, the decrease is largely attributable to declines in the number of connecting flights made through Salt Lake International Airport. Total passenger traffic at the airport barely declined by 0.5% in 2002, totaling 18.7 million passengers. However, the number of destination visitors (representing approximately 54% of 2002's total passengers – as measured by local enplanes and deplanes) decreased by 5% to 10.1 million passengers. The terrorist attacks of September 11<sup>th</sup> affected air transportation more than any other industry. Increased security measures have made air travel more difficult. Combine the fear of terrorism with the perception that air travel is more difficult, add a struggling economy, and one can see why some airlines are facing financial crises. Nevertheless, overall passenger counts at Salt Lake International Airport were nearly on par with 2001 levels.

**Utah Stateline Interstate Vehicle Traffic.** Traffic counts along Utah's Interstate borders increased by 5% over 2001, totaling 22.8 million. Traffic at all of the Interstate borders increased compared to 2001. Traffic increased most along I-15 at the Utah-Arizona border, which posted an 8% increase in traffic compared to 2001. The Utah-

Colorado I-70 border also reported a 5% increase in traffic. Traffic along the Utah-Idaho border increased 3% at both the I-84 and I-15 borders respectively. Traffic also increased along I-80, with a 2% increase along the Utah-Nevada border and a 3% increase along at the Utah-Wyoming border.

**Utah Welcome Centers.** Utah's six welcome centers, located along major transportation corridors throughout the state, reported increasing visitation for the second time in seven years. Total Welcome Center visitation totaled 676,781 in 2002, a 3% increase over 2001. Visitation figures were fairly flat at the Echo (0%) and Brigham City (1%) Welcome Centers. The largest increases were at St. George (9%) and Thompson Springs (8%). The Jensen and Council Hall Welcome Centers both reported declines (23% and 4% respectively).

#### TRAVELER SPENDING IN UTAH % Change 2001 to 2002



SOURCE: Utah Dept. of Workforce Services, adapted by Utah Division of Travel Developmer

#### **Economic Impact**

**Traveler Spending.** In 2002, travelers to Utah spent \$4.142 billion, down –2.8% over 2001's \$4.259 billion. Traveler spending accounted for almost 6% of Utah's gross state product. Traveler spending was down throughout the nation due to fears of terrorism, heightened geopolitical tensions, and a struggling economy.

Continuing the pattern of the last six years, traveler spending was highest primarily in northern Utah, although Washington, Iron and Grand Counties also experienced a significant amount of traveler spending. Traveler spending increased in 25 of Utah's 29 counties. The four counties that suffered declines in traveler spending: Rich (-12.9%), Salt Lake (-11.5%), Kane (-6.9%) and Daggett (-2.5%).

**Employment.** During 2002, travel and tourism-related employment totaled 101,164 jobs scattered throughout the state.

This represented only a 0.2% decrease compared to 2001's employment levels. Additionally, tourism-related job growth continues to outperform statewide job growth (-0.2% compared to -0.7%).

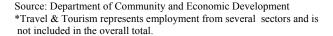
Twenty of Utah's 29 counties experienced tourism-related job growth from 2001 to 2002. Millard (9%), Daggett (8%), Rich (5%) and Washington (5%) all posted strong gains in tourism-related employment. The 2002 tourism job growth rate fell below the state's five-year average annual tourism job growth rate of 3.7%. Over the past several years, most of the state's tourism-related job growth has occurred around the Wasatch Front and in adjoining counties such as Cache, Tooele, Summit, Morgan, and Wasatch. However, pockets of strong job growth have also occurred in Washington, Rich, and Uintah Counties.

Tourism-related jobs account for over 9% of total nonfarm jobs in Utah (one in every 11 jobs). If tourism is treated as a separate industry, it is the sixth-largest employment sector in the state, behind Trade, Transportation, Utilities; Government; Manufacturing; Professional & Business Services; and Education & Health Services. Tourism lost only 245 new jobs, while the state as a whole lost nearly 8,000 jobs in 2002.

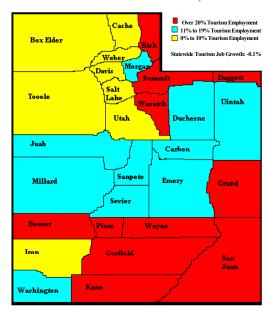
Although two-thirds of travel and tourism-related jobs are located along the four-county Wasatch Front area, many counties in rural areas of the state are more dependent on tourism. Fewer employment opportunities within rural counties means that tourism jobs are crucial to providing needed employment, tax receipts, personal income, and business profits. Counties in the northeast and southeast areas of the state are particularly dependent on tourism. Tourism accounts for more than a fifth (20%) of total nonfarm employment in 11 counties, led by Daggett (70%), Garfield (49%), Grand (48%), Summit (45%), and Kane (40%).

#### EMPLOYMENT BY SECTOR IN UTAH

EMPLOYMENT SECTOR	2002	% OF TOTAL
TOTAL NONFARM JOBS	1,073,746	100.0%
Trade, Transportation, Utilities	216,032	20.1%
Government	195,246	18.2%
Profess. & Business Services	131,912	12.3%
Manufacturing	113,873	10.6%
Education & Health Services	113,696	10.6%
Travel & Tourism*	101,164	9.4%
Leisure & Hospitality	100,943	9.4%
Construction	67,838	6.3%
Financial Activity	63,352	5.9%
Other Services	32,970	3.1%
Information	31,004	2.9%
Mining	6,880	0.6%



#### TOURISM JOBS AS PERCENTAGE OF TOTAL NONFARM JOBS, 2002



SOURCE: Utah Dept. of Workforce Services, adapted by Utah Division of Travel Development

**Land Ownership.** As with many western states, land in Utah is primarily public land owned by either the state or federal government. Many of those lands have been designated according to various degrees of use and development. The federal government owns approximately 64% of all land in Utah, roughly 34.6 million acres. Most federal land is administered by one of the several land management agencies, including the Bureau of Land Management, the U.S. Forest Service and the National Park Service. The state of Utah owns 5.5 million acres (10%)

of land in Utah), most of it designated as State Trust Lands. American Indian reservations comprise nearly 2.4 million acres (4.4% of the total land area). Finally, private lands account for 22% of the total or nearly 11.7 million acres.

Seasonality. Sightseeing, nature-based activities, and outdoor sports are the top visitor attractions for Utah, according to a visitor profile study conducted for 2001. The visitor profile study is conducted every three years, and there is no reason to assume that the top activities for Utah travelers have changed in 2002. Given the popularity of these types of activities, most visitors travel to Utah during the summer months and September. However, at many of the state's top destinations, the peak visitor season is extending beyond just the summer into the shoulder seasons in the spring and fall. The winter visitor is very focused on skiing and holiday-based travel. Visitation patterns during 2002 closely mirrored the trend for the past several years. However, the Olympics caused an increase in hotel occupancy and state park visitation in February.

Land Ownership - 1999	No. of Acres	% Total
Total Acres in State	54,132,902	100.0%
Federal Government	34,599,495	63.9%
BLM	22,671,492	41.9%
US Forest Service	7,210,617	13.3%
National Recreation Areas	1,125,497	2.1%
National Parks	900,788	1.7%
National Wildlife Refuge	62,032	0.1%
USFS & BLM Wilderness Area	764,951	1.4%
Other*	1,864,120	3.4%
State Government	5,466,066	10.1%
Utah State Parks & Recreation	73,371	0.1%
Utah State Wildlife Reserves	388,003	0.7%
State Sovereign Lands	1,500,000	2.8%
State Trust Lands	3,504,691	6.5%
American Indian	2,388,724	4.4%
Private**	11,678,616	21.6%

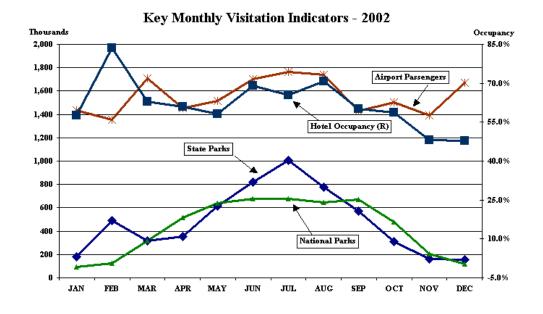
<sup>\*</sup>Includes Milirary and Bankhead Jones land

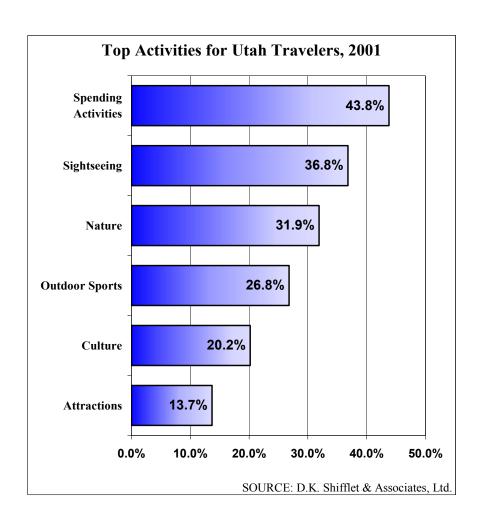
Source: GIS Database 1000

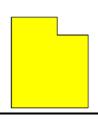
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<sup>\*\*</sup>May include some local government land

<sup>&</sup>lt;sup>8</sup> 2001 Domestic Visitor Profile, D.K. Shifflet & Associates, Ltd., September 2002







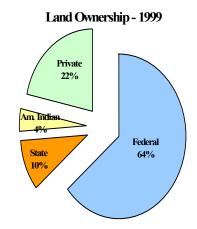
### State of Utah Tourism Profile

								0/ Change	AAPC
Statewide Indicator	1997	1998	1999	2000	2001(-)	2001(.)	2002	% Change 2001-2002	1997-2001(o)
DEMOGRAPHIC	1997	1998	1999	2000	2001(o)	2001(n)	2002	2001-2002	1997-2001(0)
	2 000 400	2 1 41 600	2 102 000	2 102 000	2 247 000		2 20 ( 000	2.20/	1.70/
Population	2,099,400	2,141,600	2,193,000	2,193,000	2,247,000		2,296,000	2.2%	1.7% 2.1%
Total Non-Ag Employment	994,000	1,023,500	1,050,000	1,075,000	1,081,685		1,074,000	-0.7%	-1177
Non-Ag Avg Monthly Wage	\$2,114	\$2,207	\$2,291	\$2,401	\$2,470		\$2,509	1.6%	4.0%
Per Capita Income	\$21,156	\$21,594	\$22,203	\$23,410	\$24,033		\$24,157	0.5%	3.2%
Unemployment Rate	3.8%	3.8%	3.9%	3.3%	4.4%		6.1%	1.7%	3.7%
SPENDING & EMPLOYMENT									
Spending by Travelers (Millions)	\$4,000	\$4,100	\$4,200	\$4,250	\$4,150	\$4,259	\$4,142	-2.7%	0.9%
Travel & Tourism Related	112.000	117.000	121 500	125 500	120 500	101 400	101.164	0.20/	3.5%
Employment	112,000	117,000	121,500	125,500	128,500	101,409	101,164	-0.2%	
Direct Tourism-Related Employment	62,500	65,500	68,100	70,400	72,089	69,566	69,398	-0.2%	3.6%
Indirect Tourism-Related Employment	49,500	51,500	53,400	55,100	56,411	31,843	31,766	-0.2%	3.3%
	·				·	·			
TOURISM TAX REVENUES (millions)									
State & Local Tax Revenues from	\$320.0	\$328.0	\$336.0	\$340.0	\$321.0	\$338	\$329.0	-2.7%	0.1%
Traveler Spending									
State Tax Revenues	\$236.8	\$242.7	\$248.6	\$251.6	\$236.8	\$249.0	\$243.0	-2.4%	0.0%
Local Tax Revenues	\$83.2	\$85.3	\$87.4	\$88.4	\$84.2	\$89.0	\$86.0	-3.4%	0.3%
Gross Taxable Room Rents	\$519.2	\$540.4	\$545.3	\$567.7	\$578.4		\$666.7	15.3%	2.7%
Transient Room Tax	\$16.7	\$17.4	\$17.5	\$18.2	\$17.4		\$20.0	14.9%	1.0%
Restaurant Tax	\$17.4	\$18.7	\$20.0	\$21.0	\$21.9		\$23.6	7.8%	6.0%
Car Rental Tax	\$5.0	\$7.2	\$12.7	\$12.9	\$12.9		\$12.4	-4.0%	26.5%
Gross Taxable Retail Sales	\$26,828.7	\$28,646.8	\$29,998.5	\$31,645.0	\$32,426.0		\$32,512.0	0.3%	4.9%
STATEWIDE VISITATION COUNTS									
Visits by Non-Resident Travelers	17,400,000	17,800,000	18,200,000	17,700,000	17,300,000		17,300,000	0.0%	-0.1%
Visits by International Travelers	720,000	638,000	687,000	700,000	600,000		610,000	1.7%	-4.5%
Traffic Count at Interstate Borders	18,696,000	19,590,000	20,675,000	20,817,000	21,824,000		22,834,035	4.6%	3.9%
I-15 UT/AZ Traffic Count	5,796,000	6,139,000	6,359,000	6,397,000	6,674,000		7,206,925	8.0%	3.6%
I-15 UT/ID Traffic Count	2,682,000	2,900,000	3,001,000	3,001,000	3,091,000		3,176,230	2.8%	3.6%
I-70 UT/CO Traffic Count	1,951,000	2,127,000	2,351,000	2,315,000	2,494,000		2,617,780	5.0%	6.3%
I-80 UT/WY Traffic Count	4,294,000	4,375,000	4,731,000	4,862,000	5,083,000		5,238,845	3.1%	4.3%
I-80 UT/NV Traffic Count	1,893,000	1,935,000	2,006,000	2,011,000	2,220,000		2,261,540	1.9%	4.1%
I-84 UT/ID Traffic Count	2,081,000	2,115,000	2,227,000	2,231,000	2,263,000		2,332,715	3.1%	2.1%
Total Nat'l, Park Recreation Visits	55,372,300	5,466,100	5,527,500	5,322,300	4,946,500		5,148,000	4.1%	-45.3%
Arches National Park	858,500	837,200	870,000	786,400	754,000		769,700	2.1%	-3.2%
Bryce Canyon National Park	1,174,800	1,166,300	1,081,500	1,099,300	1,068,600		886,400	-17.1%	-2.3%
Canyonlands National Park	432,700	436,500	446,200	401,600	368,600		375,600	1.9%	-3.9%
Capitol Reef National Park	625,700	656,000	680,200	612,700	527,800		523,500	-0.8%	-4.2%
Zion National Park	2,445,500	2,370,000	2,440,000	2,432,300	2,227,500		2,592,800	16.4%	-2.3%
Total Nat'l, Mon. & Rec. Area Visits	5,758,400	5,821,100	6,414,300	5,645,900	5,475,500		5,045,600	-7.9%	-1.3%
Total State Park Visits	7,184,600	6,879,300	6,768,000	6,555,300	6,075,500		5,755,800	-5.3%	-4.1%
Salt Lake Int'l. Airport Passengers	21,068,300	20,297,400	19,944,600	19,900,800	18,819,100		18,652,800	-0.9%	-2.8%
Utah Skier Visits	3,101,700	3,144,300	2,976,700	3,278,300	2,974,600		3,141,200	5.6%	-1.0%
Utah Welcome Center Visits	750,600	764,600	733,200	731,800	660,400		676,800	2.5%	-3.1%
Hotel/Motel Occupancy Rates	68.0%	63.8%	61.6%	60.9%	59.9%		62.1%	2.2%	-3.1%

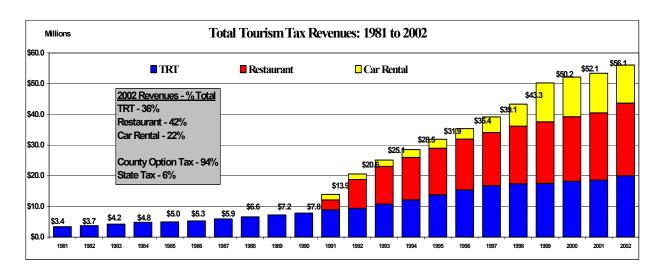
Note: 2001(o) represents statistics using last year's methodology (old). 2001(n) represents statistics using a new methodology. See the methodology section in the appendix for details.

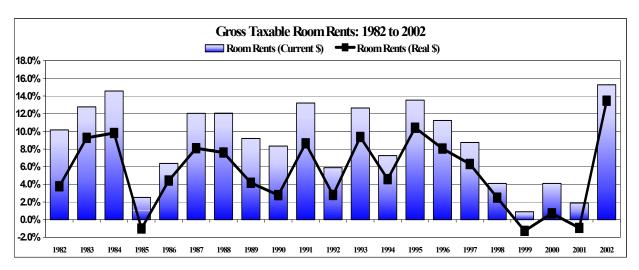
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